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NIKKI BERRY NAMED AS HOTEL MANAGER FOR THE RITZ-CARLTON BAL HARBOUR, MIAMI

MIAMI, FLA. –June 21, 2017 – The Ritz-Carlton Bal Harbour, Miami announces the appointment of Nikki Berry as Hotel Manager for the 18-story luxury resort. A passionate leader with more than a decade of knowledge and expertise in luxury hotels, Nikki will oversee all facets of the resort, including hotel operations, property amenities and guest services.



Nikki Berry, Hotel Manager for The Ritz-Carlton Bal Harbour, Miami.

Nikki joins The Ritz-Carlton from the 1 Hotel South Beach where she was Director of Rooms. In her role, Nikki oversaw eight operational departments and led her teams and the hotel to unparalleled results in guest engagement, increasing scores ten points year over year.

Prior to her role at the 1 Hotel South Beach, she served as the Assistant Rooms Executive and Director of Housekeeping for The Ritz-Carlton, Key Biscayne (2012-2016). During her tenure, she was also selected to serve on the property opening teams for: The Ritz-Carlton, Aruba; The Ritz-Carlton, Rancho Mirage; The Ritz-Carlton, Bal Harbour, Miami; as well as The New York EDITION.

“We are very proud to welcome back Nikki Berry to The Ritz-Carlton Hotel Company, L.L.C., where she will once again bring her proven industry leadership and operational excellence to the luxury hospitality company and Bal Harbour resort,” says Sase Gjorsovski, General Manager of The Ritz-Carlton, South

Beach and The Ritz-Carlton Bal Harbour, Miami. “Her ability to inspire others and genuine interest in the communities where she works will prove invaluable in her new leadership role.”

Nikki graduated Cum Laude earning a Bachelor of Science degree in Hospitality Management with a dual minor in Spanish and Business from Auburn University. Prior to her position with The Ritz-Carlton Hotel Company, L.L.C., Nikki first began her career in hospitality in 2005 with the Capella Hotel Group at The Hotel at Auburn University where she served in banquets, before going on to various Rooms Operations positions within the company. She later transitioned into her first senior-level management role at Sandestin Golf & Beach Resort in Destin, Fl. where she served as Director of Front Office and Director of Housekeeping.

The Ritz-Carlton Bal Harbour, Miami is located at 10295 Collins Avenue in the exclusive Bal Harbour, Florida. For additional information, please call (800) 241-3333, the hotel directly at (305) 455-5400, a travel professional or visit The Ritz-Carlton website at www.ritzcarlton.com.

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About The Ritz-Carlton Bal Harbour, Miami

The Ritz-Carlton Bal Harbour, Miami is a refined 18-story property set in Miami’s most exclusive destination on Collins Avenue. The two-story lobby displays a stunning multi-million dollar art collection and private elevators whisk guests up to their suites. Each floor houses only two suites, and the 2,800 square foot presidential suite boasts a private movie theater and panoramic balconies. Additional amenities include Bistro Bal Harbour, the resort’s fresh, sea-to-table restaurant, a beautiful, 750 foot golden-sand beach, a European-edged outdoor swimming pool and private cabanas with personal hot tubs. Savor South Florida’s finest flavors at Artisan Beach House, the resort’s new globally inspired restaurant and special events venue from Executive Chef Paula DaSilva and nightlife impresario Seth Greenberg. The property is also home to Exhale Bal Harbour, a stunning waterfront spa featuring ten private therapy rooms, men’s and women’s saunas and steam rooms and offering Exhale’s complete menu of award-winning spa therapies and Signature Core Fusion and Yoga classes. For additional information about The Ritz-Carlton Bal Harbour, Miami, please call (800) 241-3333, the hotel directly at (305) 455-5400, a travel professional or visit The Ritz-Carlton website at www.ritzcarlton.com.

About The Ritz-Carlton Hotel Company, L.L.C.

About The Ritz-Carlton Hotel Company, L.L.C., of Chevy Chase, MD, currently operates more than 90 hotels in over 30 countries and territories. More than 40 hotel and residential projects are under development around the globe. The Ritz-Carlton is proud to offer The Ritz-Carlton Rewards® in which members can link accounts with Marriott Rewards® and Starwood Preferred Guest® for instant elite status matching and unlimited points transfer. For more information or reservations, visit the company web site at ritzcarlton.com, for the latest company updates, visit news.ritzcarlton.com and to join the live conversation, use #RCMemories. The Ritz-Carlton Hotel Company, L.L.C. is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR).